**DEVELOPMENT OF ONLINE SPORTS REGISTRATION PLATFORM**

**BY**

**EMMANUEL, Simon Maji**

**2017/1/68562CT**

**DEPARTMENT OF COMPUTER SCIENCE**

**FEDERAL UNIVERSITY OF TECHNOLOGY**

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**PROJECT SUBMITTED TO THE DEPARTMENT OF COMPUTER SCIENCE, SCHOOL OF INFORMATION AND TECHNOLOGY, MINNA, NIGERIA IN PARTIAL FULFILMENT OF THE REQUIREMENT FOR THE AWARD OF THE DEGREE OF BACHELOR OF TECHNOLOGY IN COMPUTER SCIENCE.**

**AUGUST, 2024**

# DECLARATION

I hereby declare that the project titled “Development of Online Sports Registration Platform” is a collection of my original project work and it has not been presented for any other qualification anywhere. Information from other sources (published or unpublished) has been duly acknowledged.

**EMMANUEL, Simon Maji**

2017/1/68562CT Signature and Date

Federal University of Technology,

Minna, Nigeria.

# CERTIFICATION

The project titled: “Development of Online Sports Registration Platform” by SIMON, Alexander Emmanuel, (2017/1/68562CT), meets the regulations governing the award of the degree of Bachelor of Technology in Computer Science of the Federal University of Technology in Computer Science of the Federal University of Technology, Minna.

Dr. (Mr) Oluwaseun A. Ojerinde

Project Supervisor Signature and Date

Dr. (Mrs) O.A Abisoye

Head of Department Signature and Date

External Examiner Signature and Date

# DEDICATION

# ACKNOWLEDGMENT

# ABSTRACT

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# CHAPTER ONE 1.0 **INTRODUCTION**

## **1.1** Background to the Study

Sports encompass various forms of body movement, each unique to its type. Today, many individuals not only enjoy the health benefits of sports but also make a living through them. However, reaching the level where one can be hired as a professional athlete has become increasingly difficult (Till & Baker, 2020). This is due to numerous challenges encountered during the registration process. Local talented players, who develop a passion and dedication for sports like football or basketball, often struggle to progress due to limited opportunities for recognition by team owners (Issurin, 2017).

The study of digitalizing the registration process for an online sports registration platform addresses the growing demand for streamlined, user-friendly, and efficient systems in the sports industry. This study's background involves understanding traditional sports registration methods, identifying their challenges, and recognizing the benefits of digital transformation. Traditionally, sports registrations were conducted through paper forms or in-person sign-ups, which are time-consuming, prone to errors, and require significant administrative effort (Team, 2023). These manual methods often lead to inefficiencies such as lost forms, data entry errors, and delays in processing registrations (H. Nie, 2024). Additional issues include time-consuming processes, frequent human errors, limited accessibility, storage challenges, and communication delays due to the absence of digital tools (X. Nie et al., 2021).

Technological advancements and an increasing reliance on the internet for daily activities drive the shift towards digital registration systems. Digital platforms offer numerous benefits, including greater efficiency through automation, reduced manual errors, enhanced accessibility allowing participants to register from anywhere, and improved data management and communication capabilities (Clarsen et al., 2012). For instance, digital forms can be completed quickly, and automated systems can validate data to ensure accuracy. This shift not only saves time for both participants and organizers but also facilitates the storage, search, and analysis of data, allowing for better reporting and decision-making.

The benefits of digitalizing sports registration extend beyond efficiency (Jacquelin et al., 2022). A well-designed digital platform enhances the user experience by providing a user-friendly interface, which encourages greater participation and satisfaction. Digital platforms also result in cost savings by reducing the need for paper, printing, and administrative overhead. Moreover, they offer scalability to accommodate a large number of registrations without significantly increasing resources and provide enhanced security features to protect personal data. Aligning with broader trends in digital transformation across various industries, digital registration systems address the inefficiencies and limitations of traditional methods, enhancing the overall experience for participants and administrators.

This study aims to explore these benefits, assess technological requirements, and provide insights into best practices for implementing an effective online sports registration platform. Digitalizing the registration process involves transforming traditional paper-based or manual methods into a streamlined, automated digital system, thus improving efficiency, accuracy, and user experience. Key aspects include platform development with user-friendly interfaces, mobile responsiveness, digital registration forms, account management capabilities, and event listings.

Integration with other systems is also crucial, including secure payment gateways, robust database management, and communication tools to keep users informed. Security and privacy measures, such as encryption protocols and multi-factor authentication, are necessary to protect user data (Gilyazetdinova, 2024). Compliance with legal and regulatory requirements, user support, feedback mechanisms, and data analytics to monitor and enhance performance are also essential components. Additionally, marketing and outreach strategies, such as integration with social media, email campaigns, and SEO, are vital for promoting the platform and attracting more users.

Digitalizing the registration process for an online sports platform requires a multi-faceted approach that focuses on user experience, system integration, security, continuous improvement, and effective communication. By leveraging modern technologies, such platforms can significantly enhance efficiency, accuracy, and overall user satisfaction.

## 1.2 Motivation of the Study

The The motivation for digitalizing the registration process for an online sports platform in Nigeria stems from the need to enhance visibility, efficiency, and overall effectiveness in sports management. Despite sports’ significant benefits to health and community well-being, they lack the recognition and support given to academics. Digitalization addresses this gap by providing a more accessible platform for athletes to showcase their talents and gain recognition, fostering growth in the sports sector.

Digitalizing the registration process offers a streamlined, efficient system that reduces the time and effort required for both administrators and participants. Automated processes such as data entry, validation, and record-keeping minimize errors and improve data accuracy, making the registration experience smoother and less prone to delays. This efficiency extends to improved communication with users, who receive instant notifications and updates, enhancing overall engagement and satisfaction.

The digital platform also brings cost savings by reducing reliance on paper, cutting down administrative overhead, and minimizing physical storage needs. It supports sustainability goals by lowering the carbon footprint associated with organizing and running sports events. Moreover, a well-designed digital system enhances security by protecting personal and financial data, building trust with users, and ensuring compliance with data protection regulations.

Accessibility is another crucial factor, as digital platforms can be designed to accommodate diverse user needs, including those with disabilities. Features like mobile-friendly interfaces and compatibility with assistive technologies make the platform more inclusive. Additionally, the integration of digital systems with payment gateways, scheduling tools, and communication platforms creates a seamless user experience, simplifying the registration process and enabling efficient management of events and participants.

The study of digitalizing sports registration is motivated by the desire to provide a more effective, user-friendly, and inclusive platform that improves visibility, reduces costs, ensures data security, and supports the sustainable growth of sports in Nigeria.

## 1.3 Statement of Problem

Sports in Nigeria play a crucial role in promoting health and well-being, yet they lack visibility compared to academics. Many talented athletes struggle to gain recognition due to limited exposure and outdated registration processes (Leite et al., 2021). The current methods, often involving paper forms or outdated online systems, are cumbersome, time-consuming, and prone to errors. These manual processes create significant administrative burdens, delays in processing, and frequent data entry mistakes, complicating participant management, communication, and event coordination (Tshering et al., 2024)..

The lack of a streamlined registration process reduces accessibility for participants and leads to frustration, lower registration rates, and inefficiencies in managing events. Furthermore, as the number of participants increases, these manual systems are unable to handle the volume, resulting in further errors and operational challenges.

To address these issues, there is a need to digitalize the registration process for sports platforms in Nigeria. By implementing a modern, online registration system, the process can become more accessible, efficient, and reliable, enhancing user experience, ensuring data accuracy, and improving overall operational efficiency for both participants and administrators.

## 1.4 Aim and Objectives of Study

This project aims to design a digital/online sports registration platform for young aspiring athletes. The objectives of this study include:

1. To design and develop an intuitive and responsive user-friendly interface for the registration platform.
2. To incorporate guided steps, support features, and automated processes to enhance user experience and streamline the registration process.
3. To test and validate system performance to ensure the platform meets functional requirements.

## 1.5 Significance of the Study

This study addresses a key challenge in Nigeria's poverty by creating a digital sports registration platform that provides visibility and opportunities for less privileged athletes to showcase their talents. Digitalizing the registration process enhances efficiency, accessibility, and user experience, offering 24/7 availability and broad geographical reach. Automated processes for data entry, verification, and payments reduce administrative burdens, minimize errors, and lower operational costs.

The platform's user-friendly interface, instant registration confirmation, and secure data management improve satisfaction and trust. It is scalable, adaptable to changing needs, and supports sustainability by reducing paper usage. Real-time analytics provide insights into user behavior, aiding event planning and marketing strategies. Seamless integration with other systems and automated notifications further enhances engagement and communication.

Finally, the digital platform aims to increase operational efficiency, reduce costs, and provide a superior experience for athletes and organizers, fostering greater participation and satisfaction.

## 1.6 Scope and Limitations of the Study

The scope of digitalizing the registration process for an online sports platform includes numerous benefits that enhance efficiency, convenience, and overall user experience. The platform provides 24/7 accessibility, allowing users to register for sports activities at any time, which offers flexibility and convenience. Automated processes help to reduce manual effort, minimize human error, and streamline the registration process, making it faster and more efficient. Centralized data storage facilitates easy access and management of registration information, enabling organizations to analyze data for improved services, track participation trends, and make informed decisions. A well-designed digital platform can offer an intuitive, user-friendly interface that enhances user experience, reduces administrative costs associated with paper-based processes, and improves communication through automated notifications and reminders.

However, there are limitations to consider. The digital divide remains a significant concern, as not all users may have access to or be comfortable with digital platforms, potentially excluding some participants. Ensuring that the platform is user-friendly for all demographics can be challenging. Additionally, the platform requires continuous maintenance and updates to remain functional and secure, which demands ongoing investment. Developing and implementing a digital registration platform involves high initial costs, and there are complexities related to regulatory compliance, such as adhering to data privacy regulations like GDPR and CCPA. Security risks, including potential data breaches and cybersecurity threats, necessitate robust security measures to protect user information.

Moreover, user adaptation can be a barrier, as some users and administrators may need time and training to familiarize themselves with the new system, and there may be resistance to transitioning from traditional registration methods to digital platforms. Integration with existing systems can present further challenges, including compatibility issues with payment gateways or databases and complexities involved in data migration from old systems to the new digital platform.

## 1.7 Organisation of the Study

Chapter one introduces the background and aim of the study, setting a ground to understand the focus of the project. In chapter two, a review of significant literature that provides a foundational understanding of the topic, along with an analysis of related papers were presented. Chapter three provides a detailed explanation of the methodology employed in achieving the proposed platform. This part outlines the approaches and techniques used, offering insight into the research design and execution. In Chapter Four, the results and discussions are examined, including an analysis of system performance. This section delves into the outcomes of the study, evaluating the effectiveness and accuracy of the designed athlete registration platform. Finally, Chapter Five concludes with a summary of the findings and provides recommendations suggesting area of improvement in future digital registration platforms.

# CHAPTER TWO 2.0 LITERATURE REVIEW

# 2.1 Overview

The development of online sports registration platforms has revolutionized the way sports organizations manage events, participants, and operations. These platforms offer streamlined, efficient, and user-friendly approaches to handling registrations, payments, scheduling, and communication. This literature review explores existing research on online sports registration platforms, focusing on their benefits, challenges, technological features, and impact on sports management within the context of developing countries, particularly Nigeria. And finally, the related works on digital registration platforms were explored.

**2.2 Background of Study to Digitalization in Sports Registration**

The digitalization of sports registration processes marks a significant shift from traditional, manual methods to modern, automated systems. Historically, sports registration was managed through cumbersome paper forms and in-person submissions, which presented various challenges, including inefficiencies, high error rates, and time-consuming procedures. Participants often faced delays due to the manual handling of forms, and administrators encountered difficulties in managing and processing large volumes of data.

The introduction of digital platforms has dramatically transformed this landscape. By leveraging advancements in technology—such as the widespread availability of the internet, mobile devices, and secure online payment gateways—sports organizations can now offer a streamlined registration process. Digital systems allow participants to register online from any location, at any time, which not only improves accessibility but also significantly reduces administrative burdens. Automated features, such as instant data validation, confirmation emails, and real-time updates on registration status, further enhance the efficiency and accuracy of the process.

In developing countries, including Nigeria, the transition to digital registration platforms addresses several longstanding issues associated with traditional methods. These regions often struggle with limited access to reliable internet, low digital literacy, and inadequate infrastructure (Qi et al., 2024). Despite these challenges, the increasing penetration of smartphones and internet connectivity has made digital solutions increasingly viable. Digital platforms can alleviate common problems such as manual errors, slow processing times, and limited reach, offering a more inclusive and effective means of managing sports registrations.

Moreover, digital registration systems provide substantial benefits in data management. They enable the systematic collection, storage, and analysis of participant information, which can be used to track trends, evaluate program effectiveness, and make data-driven decisions (Smith & Doe, 2022). The capacity to handle and analyze large datasets allows sports organizations to better understand participant needs and preferences, leading to more informed decisions about event planning and resource allocation.

Despite the advantages, the adoption of digital registration systems in developing countries is not without its challenges. Issues such as the digital divide, infrastructure limitations, and the need for reliable payment systems must be addressed to ensure successful implementation. Furthermore, considerations related to cultural and linguistic diversity, data security, and privacy are crucial for creating an inclusive and secure digital registration environment.

Overall, the digitalization of sports registration represents a significant advancement that enhances efficiency, accuracy, and user experience (Tshering et al., 2024). It aligns with broader trends in digital transformation and offers a promising solution to the limitations of traditional registration methods, particularly in developing regions where such improvements can have a substantial impact.

# 2.3 Evolution of Online Sports Registration Platforms

The digital transformation of sports registration platforms has evolved significantly over the past few decades, driven by advancements in technology and increasing internet accessibility. This section explores global trends in the development of online sports registration platforms, their adoption in developing countries, the benefits they offer, the challenges faced, and the technological advancements that support their growth.

## 2.3.1 Global Trends

The shift from manual to online sports registration systems began in the early 2000s, spurred by the increasing penetration of the internet and the growing use of digital technologies. Early online registration platforms were relatively simple, consisting primarily of basic web forms where participants could input their information. These forms were often limited in functionality and required manual processing by organizers, offering only marginal improvements over traditional paper-based methods (Pacheco et al., 2024).

As technology advanced, online sports registration platforms began to incorporate more sophisticated features to enhance user experience and operational efficiency. These features included online payment processing, which allowed for secure and instant financial transactions, reducing the reliance on cash or in-person payments. Automated confirmation emails provided immediate feedback to users, confirming their registration status and providing important details about events. Additionally, real-time updates on registration status, integrated with event management software, allowed both participants and organizers to track registrations more effectively (H. Wang, 2023). By the mid-2010s, online sports registration platforms had become robust, multi-functional tools that greatly streamlined the registration process, increased transparency, and improved communication between event organizers and participants.

## 2.3.2 Adoption in Developing Countries

While the adoption of online sports registration platforms initially flourished in developed countries (Lu, 2016), their use has gradually expanded into developing countries, including those in Africa and Asia. Several factors have contributed to this trend. The increase in internet penetration and the proliferation of affordable smartphones have enabled more people to access online services. In countries like Nigeria, where traditional registration methods often involve significant logistical challenges, online platforms offer a more efficient and scalable solution (Maduekwe et al., 2016). Furthermore, the recognition of the benefits of digitalization such as reduced costs, improved efficiency, and better data management has encouraged sports organizations in developing regions to adopt online registration systems.

However, the pace of adoption varies across different countries due to varying levels of technological infrastructure, digital literacy, and regulatory environments. In many developing countries, efforts are being made to address these challenges through government initiatives, private sector investments, and international support to expand internet access, improve digital skills, and foster innovation in digital platforms.

## 2.3.3 Benefits of Online Sports Registration Platforms in Developing Countries

The introduction of online sports registration platforms in developing countries offers several notable benefits including;

1. **Improved Efficiency**: Online platforms automate many of the administrative tasks involved in registration, such as data entry, payment processing, and communication. This automation reduces human error, saves time for organizers, and accelerates the registration process.
2. **Enhanced Accessibility**: By allowing participants to register from anywhere at any time, online platforms eliminate geographical constraints and make sports events more inclusive. This is particularly important in regions where travel to physical registration sites may be difficult.
3. **Reduced Costs**: Digital platforms lower operational costs by reducing the need for physical paperwork, minimizing administrative overhead, and decreasing the use of resources like printing and storage space.
4. **Increased Transparency**: Online platforms provide transparency in the registration process, ensuring fairness and accountability. Participants receive instant feedback on their registration status, and organizers can easily track and manage all registrations in a centralized system.
5. **Data-Driven Decision Making**: Digital platforms collect and analyze data on participant demographics, preferences, and trends, enabling sports organizations to make informed decisions about event planning, resource allocation, and marketing strategies.

# 2.4 Challenges and Considerations in Developing Countries

Despite the benefits, there are several challenges and considerations when implementing online sports registration platforms in developing countries:

1. **Digital Divide**: Ensuring equitable access to the internet and technology for all potential participants is a major challenge. Disparities in digital literacy and internet access can limit the reach of online platforms.
2. **Infrastructure Limitations**: Developing regions often face challenges related to unreliable internet connectivity, inconsistent power supply, and inadequate technical support, which can affect the smooth functioning of online registration systems.
3. **Payment Gateway Integration**: Establishing reliable and secure payment systems that cater to local preferences and comply with regional regulations is essential. In some cases, traditional payment methods may still be preferred or necessary.
4. **Cultural and Linguistic Barriers**: Platforms must be designed to be culturally sensitive and accessible to users with diverse language preferences. This involves providing multilingual support and adapting the user interface to local contexts.
5. **Data Security and Privacy**: Protecting sensitive participant information from cyber threats and ensuring compliance with data protection regulations, such as Nigeria’s Data Protection Regulation (NDPR), is crucial to building trust in online systems.

# 2.5 Technological Advancements and Best Practices

Recent technological advancements have further enhanced the capabilities of online sports registration platforms. The integration of cloud computing, mobile applications, and artificial intelligence (AI) has allowed for more sophisticated and user-friendly systems. These technologies enable features such as dynamic registration forms, personalized user experiences, and predictive analytics to forecast participation trends (Qi et al., 2024). Some of the approaches and solution offered to registration task with the technological improvement are briefly discussed below.

1. **Mobile-First Approach**: Designing platforms optimized for mobile devices is crucial, especially in developing countries where smartphone use is more widespread than desktop or laptop computers. Mobile-first design ensures that platforms are accessible and functional on smaller screens.
2. **Integration with Social-Media**: Leveraging social media platforms to promote events, engage with participants, and facilitate registration is an effective strategy. Social media integration allows for broader reach and enhances communication with potential participants.
3. **Cloud-Based Solutions**: Utilizing cloud technology provides scalability, flexibility, and cost-effectiveness. Cloud-based solutions allow platforms to handle large volumes of data efficiently, support multiple users simultaneously, and reduce the need for physical servers and storage.
4. **Artificial Intelligence (AI) and Machine Learning**: AI technologies can personalize user experiences by recommending events based on participant history or preferences. Machine learning algorithms can analyze trends, predict participation levels, and automate repetitive tasks such as customer support.
5. **Accessibility Features**: Incorporating features to make platforms accessible to users with disabilities is essential. This includes implementing screen reader compatibility, keyboard navigation, and other tools to ensure inclusivity for all participants.

The evolution of online sports registration platforms has brought about significant improvements in efficiency, accessibility, and data management. While developing countries face unique challenges in adopting these platforms, leveraging technological advancements and best practices can help overcome these obstacles, paving the way for a more inclusive and efficient sports registration process.

# 2.5 Review of the Related

This section of the literature review presents an overview of the related works on online registration platforms. It includes the project objectives, contributions and other important information that could provide insight into the recent study.

Online registration platforms have become indispensable tools across various industries, streamlining processes, enhancing user experiences, and facilitating data management. These versatile platforms offer a range of applications, from image processing and e-commerce to medical education and surgical outcome tracking. By leveraging these platforms, businesses and organizations can efficiently manage registrations, collect valuable data, and provide seamless experiences for their users.

In a study conducted by Morath and Munstar (2018), an online platform was developed to facilitate non-monetary market transactions between buyers and sellers. The platform prioritizes user privacy and security while ensuring the integrity and profitability of registered users (Morath & Münster, 2018).

The study by Palomar *et al.* (2020) aimed to create an online platform to improve collaboration among stakeholders in heritage architecture by integrating Heritage Building Information Modelling (HBIM) with other databases. The research introduced the BIMlegacy platform, a cloud-based system that synchronizes HBIM with historical records, allowing both technical and non-technical users to collaborate more effectively. Despite its benefits, the platform's complexity and the laborious nature of HBIM modeling were noted as challenges, along with limited discussion on how it could handle large-scale projects involving multiple stakeholders (Palomar et al., 2020).

Thamrin and Andiani (2021) designed a web-based thesis data management system for STIMIK Sepuluh Nopember Jayapura to replace the institution's outdated Excel-based process. The new system streamlines the submission of thesis titles, automates notifications for students, and allows users to track important updates, such as approval of titles and information about supervisors and examiners. This system greatly improves accessibility and reduces the time needed for administrative tasks. However, the paper does not explore how well the system can manage a growing number of students or how it integrates with other campus administrative tools, which could be crucial for the system's long-term success (Thamrin & Andriani, 2021).

Another study by Khatimah *et al.* (2021) discovered using the Google Suite as an online platform significantly boosted student interest in learning, particularly in English, with a strong link to improved outcomes. The study highlights how online platforms enhance engagement, though it faced COVID-19-related delays and potential biases from relying on teachers for data collection (Khatimah et al., 2021).

X. Nei *et. al.* (2021) presented a novel framework for registering sports fields in broadcast videos, tackling challenges like insufficient distinguishable features and lack of camera knowledge. It utilizes a grid of uniformly distributed key points to enhance coverage in texture-less areas and employs a multi-task deep network for simultaneous prediction of key points and dense features, improving efficiency (X. Nie et al., 2021).

In another study by Wang *et al.* (2022) it was shown that sports public service systems use Internet channels for passive content dissemination, enabling effective transmission and sharing. While the study offers useful insights, it may not fully address all real-world challenges or evolving needs in sports public service informatisation (J. Wang et al., 2022).

A study on the hospital online registration system was conducted by Lin *et al.* (2022) using qualitative and quantitative data to analyze user needs and preferences through the means-end chain (MEC) approach and Kano model (Lin et al., 2022).

Liu and Zhu (2022) implemented an online registration system using a low-code platform, Mendix Studio Pro 9.6.1. While the system offers basic functionality, potential limitations of low-code platforms may impact future adaptability and complex requirements (Liu & Zhu, 2022).

An online vaccination registration system was introduced in a study by Syahidin *et al.* (2022) aimed at reducing long queues and minimizing the risk of COVID-19 transmission. The system enables individuals to register for vaccination appointments from home, which reduces in-person interactions and the risk of forming new clusters of infection. Health workers can also use the system to easily verify registration details upon arrival, ensuring a smoother vaccination process. However, the study does not address potential challenges the system may face during periods of high demand, such as server overloads or delays in processing large volumes of registrations (Syahidin et al., 2022)

To improve the patient registration process in healthcare facilities, Suryadi and Balakrishnan (2023) developed a web-based outpatient registration. This system enables patients to register for outpatient services online, eliminating the need for in-person hospital visits, which enhances patient convenience and reduces crowding. The system uses PHP, HTML, and MySQL for development, making it a practical solution for many healthcare settings. However, one of the main limitations is the need for comprehensive training for both patients and hospital staff to ensure smooth operation. Without adequate training, the system's effectiveness could be hindered, especially in settings where users are not familiar with digital platforms (Suryadi & Balakrishnan, 2023).

Cahyana *et al.* (2023) tackle inefficiencies in managing ICT volunteer programs by developing a web-based application using the Rapid Unified Process (RUP) approach. The system includes various dashboards for administrators, mentors, volunteers, and partners, providing enhanced data control and improving time efficiency. This design helps streamline program management, allowing stakeholders to monitor activities more effectively. The dashboards may likely lack necessary features for comprehensive monitoring and management, which could reduce the program’s overall efficiency. Additionally, the study does not evaluate the system’s performance based on the advisors and mentors, limiting insights into their contributions and effectiveness within the program (Cahyana et al., 2023).

Xue (2023) examined a blended higher education sports teaching model using online platforms, showing that it significantly improves student interest, knowledge, skills, and fitness compared to traditional methods. The model, which includes a functional online platform and evaluation mechanism, enhances sports education quality and suggests a feasible reform path, though it may not address all implementation challenges (Xue, 2023).

The issue of creating a more efficient registration system for offline church activities during the COVID-19 pandemic was explored by Setyandari *et al.* (2023). Existing systems, like Google Forms, were seen as ineffective, leading to the development of a responsive web-based system. Their contribution involved designing a streamlined application using the ADDIE and RAD methodologies, helping church staff manage registration data more easily. However, the study did not provide a thorough evaluation of the system’s effectiveness after implementation and lacked details on how it handles operational challenges (Setyandari et al., 2023).

H. Wang (2023) explored user rating behavior on online platforms and how it impacts recommender systems. The paper focused on analyzing the evolution of rating patterns using Poisson Processes. The research found that a homogeneous Poisson Process was inadequate in capturing rating behaviors, while an inhomogeneous Poisson Process provided better insights into how ratings develop over time, enhancing input for recommender systems. Nonetheless, the study did not explore how its findings could be applied to various online platforms, limiting its broader relevance (H. Wang, 2023).

Pacheco *et al*., (2024) examined the information security challenges faced by SMEs globally in sales registration and developed a virtual platform for SMEs in San Vicente de Cañete. The platform prioritizes information security standards to protect user data (Pacheco et al., 2024).

Zhou and Wang (2024) proposed a two-tiered identity verification process for a sports social platform, requiring users to submit both basic credentials (password or fingerprint) and facial images during registration (Zhou & Wang, 2024).

Tshering *et al.,* (2024) Introduced a system that modernizes sports management with an Online Sports Field Booking platform, offering real-time availability and search features. It addresses the challenges of manual data recording and the lack of a centralized system, improving user experience. However, its reliance on internet connectivity and the need for financial system integration remain limitations (Tshering et al., 2024).

In another study, Asri (2024) developed an information system to streamline manual record-keeping and improve efficiency. The system was designed using the Waterfall methodology and underwent rigorous testing to ensure functionality, security, and reliability (Asri, 2024).

Widiyatmoko *et al.* (2024) focused on enhancing student data management and registration processes in education by developing a web-based system using the Rapid Application Development (RAD) approach. By utilizing the RAD approach, the system can quickly adapt to changing requirements, making it a flexible solution for educational institutions. However, the study does not go into detail about how the system manages long-term scalability, especially in larger institutions with growing student populations. Additionally, it lacks insight into potential operational challenges, such as system integration with existing databases or handling peak registration times (Widiyatmoko et al., 2024).

The summary of some of the narrated studies are provided with their corresponding limitations in Table 2.1.

**Table 2.1: Summary of the reviewed related works**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **S/N** | **Authors** | **Descriptions** | **Contributions** | **Limitations** |
| 1 | (Palomar et al., 2020) | Developed  BIMlegacy platform  for collaboration in  heritage architecture | Integrates Heritage  Building Information  Modelling (HBIM) with  other databases for better  collaboration | System  complexity  and limited  scalability for  large projects |
| 2 | (Lin et al., 2022) | Used the Kano model and Means-End  Chain analysis to  design a  hospital online  registration system  tailored to user  preferences. | Enhanced patient  satisfaction by tailoring  the system to user needs,  improving the  registration process | Lacks analysis  on scalability  and long-term  system adaptability. |
| 3 | (Liu & Zhu, 2022) | Implemented an  online registration  system using  Mendix,  a low-code platform,  to streamline basic  registration functions | Demonstrated the  efficiency of low-code  platforms for rapid  deployment of  registration systems | Limited adaptability for  complex,  evolving system requirements |
| 4 | (Syahidin et al., 2022) | Developed an online  vaccination  registration system to  reduce queues and  minimize COVID-19  risks by enabling  remote appointment  bookings. | Improved efficiency in  vaccination scheduling  and reduced in-person  interactions during the  pandemic | Lacks solutions  for potential  server overload  and delays  during high-  demand periods. |
| 5 | (Xue, 2023) | Implemented a  blended learning  model for higher  education sports,  using an online  platform to  integrate  digital tools into  traditional sports  teaching. | Demonstrates how  online  platforms can boost  student engagement,  knowledge acquisition,  and physical fitness in  sports education. | Does not fully address challenges related to infrastructure and the digital divide, which could hinder broader implementation |
| 6 | (Suryadi & Balakrishnan, 2023) | Created a web-  based outpatient  registration system  to streamline  patient  registration and  reduce hospital  crowding. | Improved convenience for patients and reduced overcrowding with an easy-to-use registration interface | Requires  extensive  training for  both patients  and staff, and  system  adoption may  be slow. |
| 7 | (Tshering et al., 2024) | Developed an  online sports field  booking platform,  offering real-time  availability, search,  and booking  features to  streamline sports  facility  management. | Centralizes sports  facility  management, improving  user experience by  making booking  processes more efficient  and transparent. | Highly dependent on  internet  connectivity and  lacks integration  with payment  systems, limiting  its full potential |
| 8 | (Pacheco et al., 2024) | Developed a virtual  platform for SMEs  to manage sales  registration  processes, with a  focus on data  protection and  information  security. | Enhances security for  small businesses during  the sales registration  process by adhering to  strict data protection  standards. | Does not address  scalability issues  or the platform’s  ability to  integrate with  other business  systems. |
| 9 | (Zhou & Wang, 2024) | Proposed a two-tier  identity verification  system for a sports  social platform,  combining traditional  credentials with  facial  recognition to  enhance security. | Improves platform  security by adding a  facial recognition layer  to user authentication,  reducing fraud and  ensuring transparency. | Fails to discuss  privacy concerns  or potential  adoption  challenges  related to the use  of facial  recognition  technology. |
| 10 | (Widiyatmoko et al., 2024) | Developed a web-  based system for  managing student  data in educational  institutions, utilizing  the Rapid  Application  Development (RAD)  approach for quick  adaptability. | Offers a flexible and adaptive platform for educational institutions, enabling efficient student data management that can evolve with changing needs. | Does not address  potential  operational  challenges,  particularly  during peak  registration  periods or when  integrating with  existing  institutional  databases. |

# 2.6 Summary and Limitations of the Reviewed Works

The reviewed studies reflect significant advancements in the development of online platforms across various fields, including healthcare, education, volunteer management, sports, and business. Most platforms are designed with the intent to improve user convenience, streamline processes, enhance data management, and foster collaboration among stakeholders. Many of these systems have succeeded in addressing inefficiencies in manual processes by automating key functions such as registration, booking, and record-keeping, ultimately reducing administrative burden and improving accessibility.

In healthcare, platforms like the one developed by Suryadi & Balakrishnan (2023) have transformed outpatient services by offering online registration, reducing hospital crowding, and enhancing the patient experience. Similarly, platforms in the education sector, such as those developed by Xue (2023) and Widiyatmoko et al. (2024), show how technology can increase engagement and streamline administrative tasks in educational settings. Volunteer programs and sports management systems have also benefited from web-based solutions that improve coordination and efficiency, as seen in the work of Cahyana et al. (2023) and Tshering et al. (2024), respectively.

However, these platforms share several common limitations. Scalability issues are often cited, particularly regarding how systems will handle increasing user numbers or peak times without compromising performance. Integration with existing systems, such as databases or financial services, is another frequent concern. Many studies also highlight the need for comprehensive user training, especially in contexts where digital literacy is low. Privacy and security, while addressed in some cases (e.g., Pacheco et al., 2024; Zhou & Wang, 2024), remain a concern, particularly when sensitive personal data is involved, such as in identity verification or healthcare systems.

The current study, “Development of Online Sport Registration Platform” aimed at addressing some of the potential drawbacks in the reviewed literatures. The study can effectively cover these limitations by offering a robust, scalable system for scouts and athletes in the sports domain. The platform aims to provide an engaging interface where athletes can showcase their profiles and skills, and scouts or team owners can access this information to match athletes with their needs. By including an admin to manage the platform, the system ensures transparency, proper oversight and security of data. It will also address security concerns by implementing secure login and data protection measures while offering scalability to accommodate growing numbers of users and athletes. Additionally, the platform will expose talented players to a broader audience, creating a transparent and accessible environment that benefits both athletes and scouts.

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